







# Introduction

Products and services







## MISSION

As a modern and universal financial group, we are committed to serve financial needs of our customers by:

- Making financial services accessible and affordable;
- Bringing state-of-the-art experience and innovation;
- Strengthening our communities by supporting businesses and human capital;
- Contributing to the development and integration of Azerbaijani's economy into the world.

## VISION

We are aspired to be a leading universal financial group in the South Caucasus by:

- Delivering an unmatched service experience to our customers;
- Being the most desired employer for talented and professional leaders;
- Generating high returns for our shareholders;
- Pursuing the highest standards of corporate governance;
- Building the strongest ecosystem of partnerships for a digital future.









## ABB: YOUR RESOURCEFUL, RELIABLE FINANCIAL PARTNER





growth







## Most capitalized and liquid bank

We support you both in

hard and good times by

providing resources for

your major investments

and contributing to your

We provide tailored services for vour business with

Relationship managers as ambassadors

ces for your business with the support of our capable product specialists and dedicated relationship managers which are one call away from you

## One stop shop for all your needs

As your financial partner we satisfy all your needs with our comprehensive product & service proposition and wide branch network.

## Customer excellence as top priority

We always strive for better services and continuously improve them with your feedback.



### ABB AT A GLANCE





Established in **1992** 



**78** Service Centers – **27** in Baku and





Leading Corporate
Bank Serving
10,000 +
Corporate Clients



Leading Retail
Bank Serving

2.2 M Retail Clients



International Presence / Subsidiary Bank in Russia



Multinational Team of **2800+** Professionals



Corporate Loans 2019 FYE -1.3 bn AZN, with Market Share of **14%** (**1**<sup>st</sup> in the Market)



Net Profit 2019 -302 m AZN (**1**<sup>st</sup> in the Market)



	ABB		Azerbaijan	
	Rating		Rating	
<b>Fitch</b> Ratings	Stable	BB-	Positive BB+	
STANDARD &POOR'S			Stable BB+	
Moody's	Stable	Ba3	Stable Ba1	



## OWNERSHIP IN SUBSIDIARIES AND ASSOCIATE COMPANIES

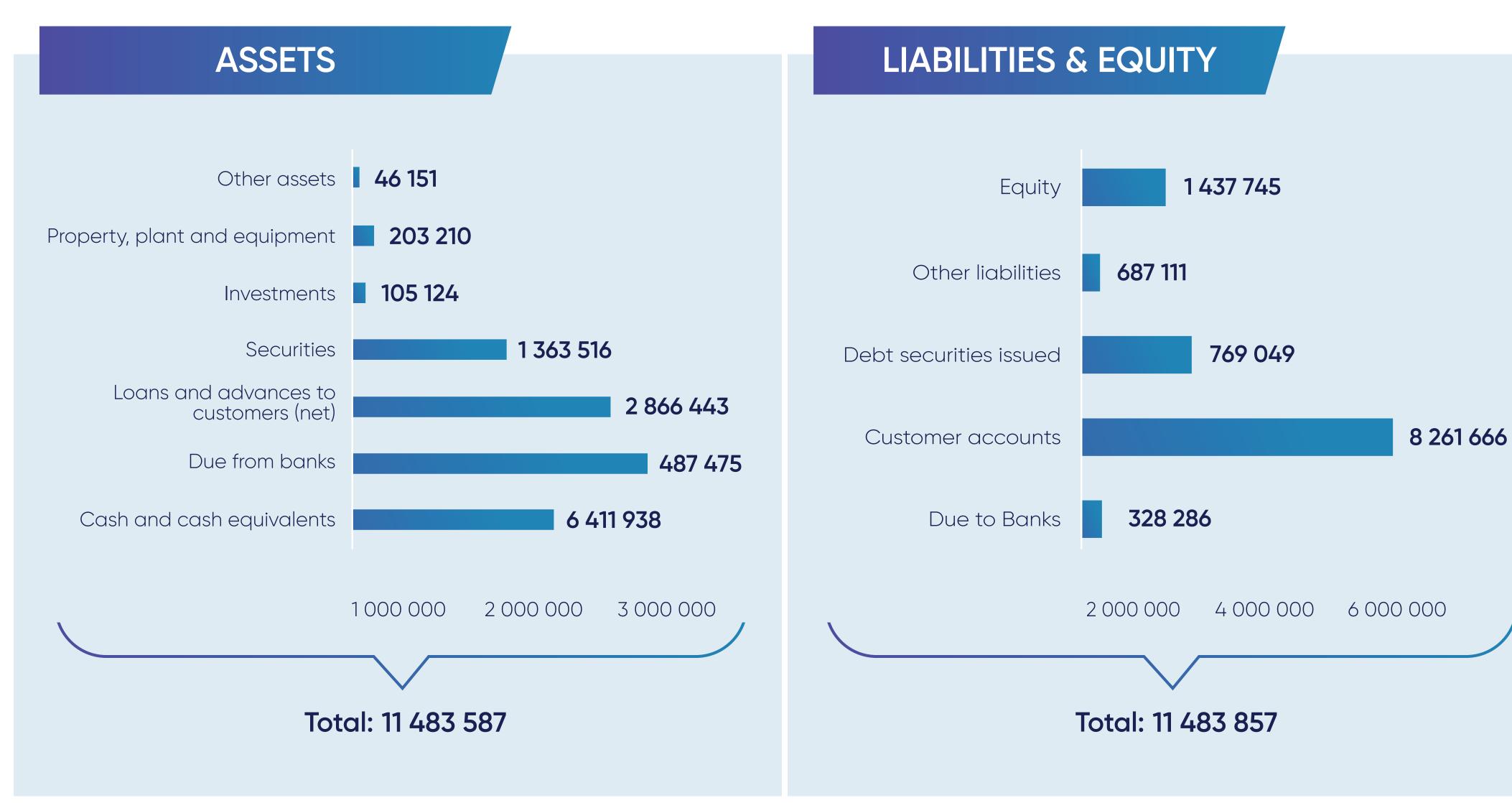


Name	Country of operation	Ownership, %	Business type
Subsidiaries:			
"ABB-Moscow" LLC	Russian Federation	100%	Banking
"Azericard" LLC	Republic of Azerbaijan	100%	The plastic cards processing centre
"IBA GEO" -SC	Republic of Georgia	100%	Other
"International Leasing Company" LLC	Republic of Azerbaijan	100%	Leasing
"ABB-Invest Investment Company" CJSC	Republic of Azerbaijan	100%	Investment
Associates:			
Baku Inter-Bank Currency Exchange" CJSC	Republic of Azerbaijan	20%	Currency exchange
Azerbaijan Credit Berou LLC	Republic of Azerbaijan	12.50%	Financial services
Baku Stock Exchang	Republic of Azerbaijan	4.76%	Securities



### FINANCIAL OVERVIEW: BALANCE SHEET (IN THSD AZN)

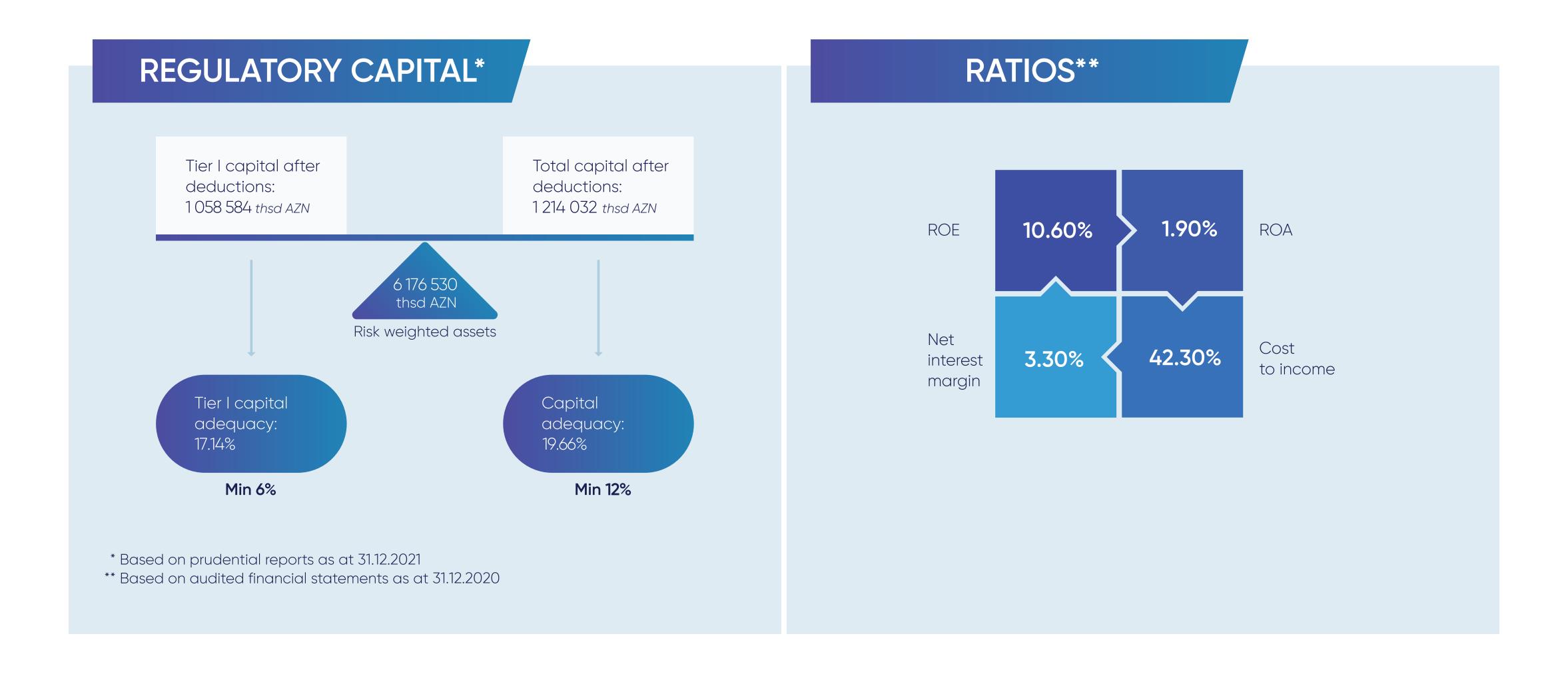






### FINANCIAL OVERVIEW: REGULATORY RESULTS & RATIOS







### MANAGEMENTBOARD







Chairman of the Management Board



First Deputy Chairman of the Management Board



Deputy Chairman of the Management Board, Chief Risk Officer



Deputy Chairman of the Management Board



Deputy Chairman of the Management Board, Chief Financial Officer



Deputy Chairman of the Management Board, Chief Transformation Officer



Deputy Chairman of the Management Board





Managing Director



T dad Islamov

Managing Director



Managing Director



Nihat Shenyuva

Chief Information Officer









Bank ABB as a Bank with the largest cashless operations turnover award by MasterCard - 2019



"International CSR Excellence Award" for the "Listen to the book" social responsibility project - 2019



The Best bank of the year in the country award by Euromoney – 2019



The Best Bank in the country award by Global Finance - 2019



International Labor Organization award to ABB's Tech academy project - 2019



# Products and services





### WE ARE A FULL-SERVICE FINANCIAL INSTITUTION



#### SERVICES

- Internet banking
- Foreign exchange
- **E-commerce**

#### LENDING

- Loans to large corporates
- Overdraft
- Supply chain finance and factoring
- Trade / Export Finance

#### CORPORATE BANKING

- Bond underwriting
- Syndicated loans
- Corporate FX

### TRANSACTION BANKING & CASH MANAGEMENT

- MT 940 (account statements in SWIFT format)
- MT 101 (Request for transfer in SWIFT format.)



## HOW ABB DIFFERS

- Affordable domestic payments
- Quick internal payments (10.000+ corporates hold account with Bank ABB)
- "HesABBdar" loyalty club
- Distant Account Opening
- ► ABB Link / e-commerce services

- High lending limits and cash loans with preferential rates
- Customer access to quick loans

- Specialized FX rates
- ▶ 13 foreign currency exchange operations
- Correspondent accounts in USA, UK, Germany, Japan, Austria, Sweden, Switzerland and other large countries of the world



### **OUR SERVICES**





Distant account opening



Differentiated products for the client staff: special loan and mortgage programs / loyalty programs



Comission free account openings



For management team: special discount and loyalty program – "HesABBdar"



Domestic payments (AZIPS & XOHKS) - 10.000+ corporates hold an account with ABB. Corporates can easily interchange with partners. No cut off time, payments are executed faster



Remote Services: IB service has a wide functionality. Corporates can perform all transactions / Open to integration



For individuals: business cards to cover business trips



International payments



For corporates: corporate cards to cover and control the needs of company



Salary project: the largest ATM network/ Premium salary card for the management/ new ABB mobile application





### **Internet Banking**

- Generate account statements
- View account balances online
- Transfer money between accounts
- Currency exchange
- Transfer money abroad (via SWIFT)
- VAT payments
- View deposits and loans
- Bulk payments to multiple accounts

### Payment gateway

- Website integration
- Billing integration
- Card storage for regular payments

#### **ABB Link**

- Quick connection
- Generate unique payment links
- Online reports
- Refunding a transaction
- Bonus collection from payments
- ► Working 24/7
- No need for specific integration processes
- No service fees are required

### WE ACCEPT

















## INVESTMENT BANKING PRODUCTS AND SERVICES (ABB INVEST)









Our Products	Product definition	Details
Capital Raising / Underwriting	Equity and Bond underwriting helps Company to raise capital without collateral by attracting funds from investors in order to meet their financial needs	Underwriting service can be provided with obligation to place all issued securities, publicly or as private placement.
Advisory	Market evaluation, research preparation regarding the client needs	Researches are prepared by our experienced teams in order to help the customer to make financial decision on local and international markets.
Repo / Reverse Repo	Repo and reverse repo is a form of a short-term fund borrowing/lending by selling/buying securities with an obligation to buy/sell them back at predetermined date	We help our clients to borrow short-term funds with lowest interest rates against their securities or lend their excess liquidity with the lowest possible risk.
Brokerage	An opportunity to invest and trade on local and international investment products, such as: Stocks, Bonds, ETFs, SWAPs, Forwards, and Options	We provide our customers an access to Baku Stock Exchange and worldwide stock exchanges and opportunity to trade with different kind of securities and derivatives.





## Trade Finance & Documentary Operations

Letter of Credit (L/C) (import/export)	Bank Guarantees (import/export)	
Confirmation of L/C	Confirmation of Bank Guarantees	
L/C with post-financing	Project Financing	
L/C with discount deferred payment	ECA covered financing	
Standby Letter of Credit	Export Financing	
	Documentary collection (import/export)	

